

## **DIRECTORY OF USEFUL ADDRESSES AND PHONE NUMBERS**

**\*For Army Retirees:** Army Echoes, Retired pay statements, federal income tax statements (1099-R), and other correspondence originating at Defense Finance and Accounting Service- Cleveland Center (DFAS-CL) are mailed to retirees based on the correspondence address the retiree has on file at DFAS-CL. Therefore, to insure uninterrupted receipt of these important documents, retirees must insure their address at DFAS-CL is current. Address changes should be mailed to:

DFAS-CL  
PO Box 99191  
Cleveland, OH 44199-1126  
1-800-321-1080

**\*For Survivor Benefit Plan (SBP) annuitants:** Army Echoes, SBP annuitant statements, federal income tax statements (1099-R), and other correspondence originating at Defense Finance Service- Denver Center (DFAS-DE) are mailed to Army SBP annuitants based on the correspondence address the annuitant has on file at DFAS-DE. Therefore, to insure uninterrupted receipt of these important documents, annuitants must insure their address at DFAS-DE is current. Address changes should be mailed to:

DFAS-DE/FRB  
6760 E. Irvington Place  
Denver, CO 80279-6000  
1-800-435-3396

**\*For retired reservists, not yet age 60 and in receipt of retired pay:** Army Echoes, and other important correspondence, is mailed from ARPERCEN. Therefore, to insure uninterrupted receipt of Army Echoes and important documentation from ARPERCEN, retired reservists must insure their address at ARPERCEN is current. Address changes should be mailed to:

Cdr, ARPERCEN  
ATTN: ARPC-MOP-M  
9700 Page Blvd  
St Louis, MO 63132-5200

**\*To report the death of an Army retiree:** call the local Army Casualty Assistance Command of HQDA Casualty Assistance Office (703) 325-7990 collect.

**\*To update Army retiree ID card records in case of death or divorce:** call DEERS 1-800-334-4162 (CA); 1-800-527-5602 (AK and HI); 1-800-538-9552 (All other states).

**\*To replace lost DD Forms 214:** write to:

Cdr, ARPERCEN  
ATTN: ARPC-VSE-A  
9700 Page Blvd  
St Louis, MO 63132-5200

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**\*To replace lost decorations or awards:** write to:

Cdr, ARPERCEN  
ATTN: ARPC-VSE-A  
9700 Page Blvd  
St Louis, MO 63132-5200

**\*To obtain information on Reserve benefits:** call 1-800-325-8311

**\*To contact a VA Regional Office:** call 1-800-827-1000

**\* To obtain information on VA burial information:** call 1-800-697-6947

**\*To obtain information concerning VA insurance policies:**

For those east of the Mississippi River, write:

VA Insurance  
PO Box 8079  
5000 Wissahickon  
Philadelphia, PA 19101  
or call 1-800-669-8477

For those west of the Mississippi River, write:

VA Insurance  
Federal Building  
Fort Snelling  
St Paul, MN 55111  
or call 1-612-725-3311